

Creating an App Password to Authenticate Gmail Accounts in NewsBoss Wires

Purpose

On May 30, 2022 Google disabled Access for Less Secure Devices. It is no longer possible to sign into Google accounts using only a Username and Password. Google now requires authentication via OAuth2 or a Google generated App Password. This note explains how to create an App Password and enter it in NewsBoss to continue receiving Gmail accounts directly into NewsBoss.

This change only affects Gmail users. It does not impact customers ingesting email from Microsoft Outlook 365, Hotmail, Yahoo or other email providers.

The information in this article applies to:

- All versions of NewsBoss.
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Prerequisites:

- Version 5.7h or later of NewsBoss installed on the PC running NewsBoss Wires.
 - The Gmail address and password for the email account being authorized.
 - Access to the recovery phone number or email for the Gmail account to receive Google authentication codes during the process.
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Create a Google App Password

1. Sign in to the Gmail account in a browser with your existing password.
2. Click the round Google Account icon at top right of the Gmail screen  then click .
3. To create an App Password, you **MUST** first turn on 2-Step Verification for the account. Click **Count me in** on the Turn on 2-Step Verification tile, then **Get Started** on the next screen.
4. When prompted, enter your email password and choose a device from the available options for Google to send a verification code.
5. Enter the verification code on the next screen, then **Next**.
6. Complete the notification settings on the following screens and ultimately select **TURN ON** when asked **Turn on 2-Step Verification?** A confirmation screen is displayed.
7. Return to the Google Account via the  button used in Step 2. Then select **Security** from the left side menu.
8. Under Signing in to Google, select **App Passwords**. You may need to sign in. If you don't have this option, it may be because 2-Step Verification is not set up for your account or is only set up for security keys, or your account is through work, school or another organization, or you turned on Advanced Protection.

9. Sign in and reach the App Passwords page, then click **Select app** and **Other (Custom name)** from the drop-down list and enter your app name (e.g., NewsBoss Wires Email) and click **GENERATE**.

← App passwords

App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. [Learn more](#)

The screenshot shows the 'App passwords' page with the heading 'You don't have any app passwords.' Below this, it says 'Select the app and device for which you want to generate the app password.' There are two dropdown menus: 'Select app' and 'Select device'. The 'Select app' dropdown is open, showing options: Mail, Calendar, Contacts, YouTube, and Other (Custom name). A 'GENERATE' button is visible to the right.

← App passwords

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The screenshot shows the 'App passwords' page with the heading 'You don't have any app passwords.' Below this, it says 'Select the app and device for which you want to generate the app password.' The 'Select app' dropdown now shows 'NewsBoss Wires Email' with a close button (X). A 'GENERATE' button is visible to the right.

10. A screen displays the Google generated app password in yellow. Copy this password and paste it into the Password field of the Email Receiver POP3 Settings dialog in NewsBoss Wires.

The screenshot shows a page titled 'Generated app password'. It features a yellow box containing the generated password. Below the box, there is a section titled 'How to use it' with instructions: 'Go to the settings for your Google Account in the application or device you are trying to set up. Replace your password with the 16-character password shown above. Just like your normal password, this app password grants complete access to your Google Account. You won't need to remember it, so don't write it down or share it with anyone.' There is a 'DONE' button at the bottom right. On the left, there is a preview of an email client interface with fields for 'Email' (securally@gmail.com) and 'Password' (the generated password).

The screenshot shows the 'POP3 Settings' dialog box. The 'Account:' field is empty. The 'Authentication' method is set to 'Password'. The 'Password:' field is filled with the generated app password. Other fields include 'POP3 Server: pop.gmail.com', 'POP3 Port (110 or 995(SSL)): 995', and 'Check every 1 minutes'. There are checkboxes for 'Delete messages from the server after: 0 days', 'Auto dial RAS', 'Save Audio', 'Save Images', and 'Save Video'. The 'Attachments Folder:' field is empty with a 'Browse...' button. A warning message at the bottom states: 'WARNING: If enabled all files in the attachments folder older than the purge interval will be automatically deleted.'

For additional information on this topic, please contact NewsBoss Support. See NewsBoss Help or go to www.newsboss.com for a list of contact numbers. You can also email specific questions to support@newsboss.com.